



**Our Health  
Our Future**

Kigali, 6/12/2013

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**DNA (Design Associates)**  
**DNA House, No 12 6<sup>th</sup> street, Parkhurst, Johannesburg**  
**Tel: +27 832725636**  
**E-mail: [eben@d-n-a.co.za](mailto:eben@d-n-a.co.za)**  
**Republic of South Africa**

Dear Eben,

During the past nine months you and your competent team worked very closely with management and staff of the RSSB in order to ensure that the final design will not just reflect the interior of our head office as briefed but also to ensure that the communication channels between staff and departments will function with ease.

I would like to notify you of our satisfaction in working with the DNA team from initial upfront interviews to the detail that was taken into account to create an interior that functions as it should. I believe that the creativity and industry knowledge you brought to the project led to the success of our interior. Working with your dependable and straightforward team was a joy as they always kept us abreast of any changes or delays we needed to be aware of but more importantly always willing to take the time to discuss our concerns from time to time.

You have always been forthright with costs and hours billed and worked with us on payment arrangements and therefore feel confident in recommending your specialised services which proved to be thorough to any organisation that might be in need of your offering.

Sincerely,

  
**KANTENGWA Angelique**  
**Director General**

